



## PRESS RELEASE

**FOR IMMEDIATE RELEASE**

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### PERMIT NUMBERS UP IN CROW WING COUNTY

Nearly 1000 land use permits were issued by Crow Wing County in 2015, according to a year-end report compiled by the County Land Services Department. Permit numbers grew by 15% compared to 2014, with 980 permits issued last year, versus 864 in 2014. "Although we are not seeing the pace of activity we experienced prior to the recession, we are seeing growth in our permit numbers," said Land Services Director Mark Liedl. "There is nothing indicating that this healthy growth will not continue."

Crow Wing County has a policy of acting on all land use permits within eight business days, which includes a site visit to the property to review the permit application with property owners. According to the Land Services Department year-end report, 40% of the permits in 2015 were processed within 2 days, and 90% were issued within 7 days. "We understand our customers want their permits to be approved in a timely manner, so we're very proud of our efficient turnaround time," Liedl stated. "Under the County Board's leadership, we've been able to reduce our staffing levels while delivering top-notch service to our customers. That speaks volumes about our quality staff and our commitment to providing excellent service at the lowest possible cost to taxpayers."

In order to make the permit application process more accessible, Crow Wing County has implemented an online permitting system that allows applicants to apply, pay, and print out permits online. The website address is <https://enviropromits.crowwing.us/>. Users are required to create an account in order to access the site. Once a user name and password are created, applicants can login at any time to view the status of their permit or see old permits. Applicants are then notified via email during each step of the application process.

Citizens may view the year-end report data by going to [www.crowwing.us/DocumentCenter/View/11001](http://www.crowwing.us/DocumentCenter/View/11001). The Land Services Department is committed to providing excellent customer service while helping landowners make wise choices that protect Crow Wing County's extraordinary natural resources. Citizens are encouraged to contact the Land Services Department at (218) 824-1125 or [environmental.services@crowwing.us](mailto:environmental.services@crowwing.us) to discuss land use questions before starting building projects, applying for an address or with questions regarding land use requirements.

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**Our Vision:** Being Minnesota's favorite place.

**Our Mission:** Serve well. Deliver value. Drive results.

**Our Values:** Be responsible. Treat people right. Build a better future.

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