



## PRESS RELEASE

**Mark B. Liedl, Director  
Land Services Department**

**FOR IMMEDIATE RELEASE**

**Date: July 29, 2015**

**Contact: Dan Listug**

**Phone: 218-824-1002**

**\*Editor's Note: The release contains links to a multi-media content video file for your use.**

### **County Receives National Best in Class Award from National Association of Counties**

Crow Wing County Land Services received its Best in Class Achievement Award from the National Association of Counties (NACo) for its partnership with the City of Crosslake to implement a land use program and customer service improvements. Commissioner Paul Thiede accepted the award on behalf of the county-city partnership at the NACo 2015 Annual Conference and Exposition on July 11.

“This innovative collaboration has decreased the cost to the Crosslake taxpayers while improving the services provided to customers,” stated Mark Liedl, Land Services Director. “We are very excited to be recognized nationally for this extraordinary accomplishment.”

This is the fourth consecutive year the county has been honored with an award for innovative, effective county government programs that enhance services for residents. This year, the County was recognized as a “best in category” winner due to the exceptional results and unique innovations of this program.

In September of 2013, the City of Crosslake and Crow Wing County entered into an agreement for the County to administer the Land Use Program for Crosslake. Crosslake chose to implement the Crow Wing County Land Use Program model, which focuses on excellent customer service through clearly communicated policies and procedures and proactive communication to help customers and contractors understand ordinance requirements

The award presentation may be viewed through the following links:

<http://crowwing.us/1357/15567/Most-Recent-Press-Releases?activeLiveTab=widgets>

[https://www.youtube.com/watch?v=vKyVe\\_67a6A](https://www.youtube.com/watch?v=vKyVe_67a6A)

The Land Services Department is committed to providing excellent customer service while helping landowners make wise choices that protect Crow Wing County's extraordinary natural resources. Citizens are encouraged to contact the Environmental Services Office at (218) 824-1125 or [environmental.services@crowwing.us](mailto:environmental.services@crowwing.us) to discuss land use related activities.

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**Our Vision:** Being Minnesota's favorite place.

**Our Mission:** Serve well. Deliver value. Drive results.

**Our Values:** Be responsible. Treat people right. Build a better future.